

Complaints Data for Tata Portfolio Management Services

Data for the month ending – September 2024

Sr No	Received From	Pending at the end of last month	Received	Resolved*	Total Pending#	Pending Complaints >3months	Average Resolution time ^ (in days)
1.	Directly from Investors	NIL	NIL	NA	Nil	NIL	NA
2.	SEBI (SCORES)	NIL	NIL	NA	NIL	NIL	NA
3.	Other Sources (if any)	NIL	NIL	NA	NIL	NIL	NA
	Grand Total	NIL	NIL	NA	NIL	NIL	NA

^ Average Resolution time is the sum of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Trend of Monthly Disposal of Complaints

Sr No	Month	Carried forward from previous month	Resolved	Resolved*	Pending#
1.	April 2024	NIL	NIL	NA	NIL
2.	May 2024	NIL	NIL	NA	NIL
3.	June 2024	NIL	NIL	NA	NIL
4.	July 2024	NIL	NIL	NA	NIL
5.	August 2024	NIL	NIL	NA	NIL
6.	September 2024	NIL	NIL	NA	NIL

*Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month.

Trend of Annual Disposal of Complaints

Sr No	Year	Carried forward from previous month	Received	Resolved*	Pending
1.	2020-2021	NIL	1*Doesn't pertain to Tata PMS	1*Doesn't pertain to Tata PMS	NIL
2.	2021-2022	NIL	1*Doesn't pertain to Tata PMS	1*Doesn't pertain to Tata PMS	NIL
3.	2022-2023	NIL	NIL	NIL	NIL
4.	2023-2024	NIL	NIL	NIL	NIL
5.	2024-2025 [#]	NIL	NIL	NIL	NIL

** Inclusive of complaints of previous years resolved in the current year. ## Inclusive of complaints pending as on the last day of the year

As on 30-September-2024