

Complaints Data for Tata Portfolio Management Services

Data for the month ending – June 2024

| Sr No | Received From | Pending at the end of last month | Received | Resolved* | Total Pending# | Pending Complaints >3months | Average Resolution time^(in days) |
|-------|-------------------------|----------------------------------|----------|-----------|----------------|-----------------------------|-----------------------------------|
| 1. | Directly from Investors | NIL | NIL | NA | Nil | NIL | NA |
| 2. | SEBI (SCORES) | NIL | NIL | NA | NIL | NIL | NA |
| 3. | Other Sources (if any) | NIL | NIL | NA | NIL | NIL | NA |
| | Grand Total | NIL | NIL | NA | NIL | NIL | NA |

^ Average Resolution time is the sum of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Trend of Monthly Disposal of Complaints

| Sr No | Month | Carried forward from previous month | Resolved | Resolved* | Pending# |
|-------|------------|-------------------------------------|----------|-----------|----------|
| 1. | April 2024 | NIL | NIL | NA | NIL |
| 2. | May 2024 | NIL | NIL | NA | NIL |
| 3. | June 2024 | NIL | NIL | NA | NIL |

*Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month.

Trend of Annual Disposal of Complaints

| Sr No | Year | Carried forward from previous month | Received | Resolved* | Pending |
|-------|------------|-------------------------------------|-------------------------------|-------------------------------|---------|
| 1. | 2020-2021 | NIL | 1*Doesn't pertain to Tata PMS | 1*Doesn't pertain to Tata PMS | NIL |
| 2. | 2021-2022 | NIL | 1*Doesn't pertain to Tata PMS | 1*Doesn't pertain to Tata PMS | NIL |
| 3. | 2022-2023 | NIL | NIL | NIL | NIL |
| 4. | 2023-2024 | NIL | NIL | NIL | NIL |
| 5. | 2024-2025# | NIL | NIL | NIL | NIL |

** Inclusive of complaints of previous years resolved in the current year. ## Inclusive of complaints pending as on the last day of the year

As on 30-June-2024